



ITIL EXPERT

This certificate is presented to

Roger Widmer

who has been awarded the

**ITIL® Expert in
IT Service Management**

A handwritten signature in black ink, appearing to read 'I.W.D.', is positioned above the name of the official.

Ian W. Daykin
CSME Chief Executive Officer

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APM GROUP



Office of Government Commerce



00000710



V3 Certified

Service Delivery (ITIL) studies completed by Roger WIDMER in achieving ITIL V3 Expert qualification:

- ITIL Foundation 01-April-2009
- ITIL Release, Control & Validation 17-Aug-2010
- ITIL Operational Support & Analysis 12-Nov-2010
- ITIL Planning, Protection & Optimization 28-Feb-2011
- ITIL Service Offerings & Agreements 28-June-2011
- ITIL Managing Across the Lifecycle 14-Dec.2012



This is to certify that *

Roger Widmer

has passed the

**ITIL® version 3
Foundation Examination**

01 April 2009

J.P. van Nieuwstadt
CEO EXIN

c.926883

EXIN
Examination Institute for Information Science

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Office of Government Commerce



00027657



This is to certify that

Roger Widmer

has successfully demonstrated knowledge to meet
the requirements of the

**ITIL® Version 3 Intermediate Certificate
Release, Control & Validation**

Candidate Number

100213263

itSM Solutions

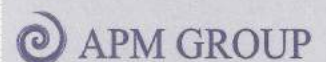
Date

08/17/2010

A handwritten signature in black ink, appearing to read 'I.W.D.', is positioned above the printed name.

Ian W. Daykin
CSME Chief Executive Officer

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00004877



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the requirements of the

**ITIL® Version 3 Intermediate Certificate
Operational Support & Analysis**

Candidate Number

100213263

itSM Solutions

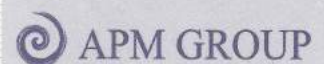
Date

11/12/2010

A handwritten signature in black ink, appearing to read 'I.W.D.', is positioned above the printed name of the Chief Executive Officer.

Ian W. Daykin
CSME Chief Executive Officer

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00005484



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the requirements of the

**ITIL® Version 3 Intermediate Certificate
Planning, Protection & Optimization**

Candidate Number

100213263

itSM Solutions

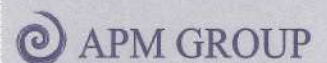
Date

02/28/2011

A handwritten signature in black ink, appearing to read 'I.W.D.', is positioned above the printed name.

Ian W. Daykin
CSME Chief Executive Officer

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00006805



This is to certify that

Roger Widmer

has successfully demonstrated knowledge to meet
the requirements of the

**ITIL® Version 3 Intermediate Certificate
Service Offerings & Agreements**

Candidate Number

100213263

itSM Solutions

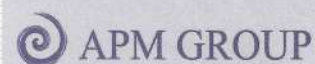
Date

06/28/2011

A handwritten signature in black ink, appearing to read 'I. W. Daykin'.

Ian W. Daykin
CSME Chief Executive Officer

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00007917

CSME, Inc.



This is to certify that

Roger Widmer

has successfully demonstrated knowledge
to meet the requirements of the

ITIL® Managing Across the Lifecycle

Candidate Number

100213263

Exam Date

December 14, 2012

Ian W. Daykin
CSME Chief Executive Officer

Official ITIL® Accreditor



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