



ITIL EXPERT

This certificate is presented to

Roger Widmer

who has been awarded the

**ITIL® Expert in
IT Service Management**

A handwritten signature in black ink, appearing to read 'I.W.D.', is positioned above the printed name of the official.

Ian W. Daykin
CSME Chief Executive Officer

ITIL® is a Registered Trade Mark
of the Office of Government Commerce in the United Kingdom and other countries
The Swirl logo™ is a Trade Mark of the Office of Government Commerce
The OGC logo® is a Registered Trade Mark
of the Office of Government Commerce in the United Kingdom

APM GROUP



Office of Government Commerce



00000710



V3 Certified

Service Delivery (ITIL) studies completed by Roger WIDMER in achieving ITIL V3 Expert qualification:

- ITIL Foundation 01-April-2009
- ITIL Release, Control & Validation 17-Aug-2010
- ITIL Operational Support & Analysis 12-Nov-2010
- ITIL Planning, Protection & Optimization 28-Feb-2011
- ITIL Service Offerings & Agreements 28-June-2011
- ITIL Managing Across the Lifecycle 14-Dec.2012



This is to certify that *

Roger Widmer

has passed the

**ITIL[®] version 3
Foundation Examination**

01 April 2009

J.P. van Nieuwstadt
CEO EXIN

c.926883

EXIN
Examination Institute for Information Science

ITIL[®] is a Registered Community Trade Mark of OGC (Office of Government Commerce, London, UK), and is Registered in the U.S. Patent and Trademark Office.



Office of Government Commerce



00027657



This is to certify that

Roger Widmer

has successfully demonstrated knowledge to meet
the requirements of the

**ITIL® Version 3 Intermediate Certificate
Release, Control & Validation**

Candidate Number

100213263

itSM Solutions

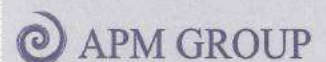
Date

08/17/2010

A handwritten signature in black ink, appearing to read 'I.W.D.', is written over a faint circular watermark pattern.

Ian W. Daykin
CSME Chief Executive Officer

ITIL® is a Registered Trade Mark, and a Registered Community Trade Mark
of the Office of Government Commerce, and is Registered in the U.S. Patent and Trademark
Office. The Best Practice logo™ is a Trade Mark of the Office of Government Commerce.
The OGC logo® is a Registered Trade Mark of the Office of Government Commerce



00004877



This is to certify that

Roger Widmer

has successfully demonstrated knowledge to meet
the requirements of the

**ITIL® Version 3 Intermediate Certificate
Operational Support & Analysis**

Candidate Number

100213263

itSM Solutions

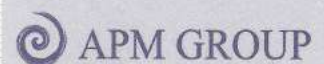
Date

11/12/2010

A handwritten signature in black ink, appearing to read 'I.W.D.', is written over a faint, repeating watermark of the ITIL logo.

Ian W. Daykin
CSME Chief Executive Officer

ITIL® is a Registered Trade Mark, and a Registered Community Trade Mark
of the Office of Government Commerce, and is Registered in the U.S. Patent and Trademark
Office. The Best Practice logo™ is a Trade Mark of the Office of Government Commerce.
The OGC logo® is a Registered Trade Mark of the Office of Government Commerce.



00005484



This is to certify that

Roger Widmer

has successfully demonstrated knowledge to meet
the requirements of the

**ITIL® Version 3 Intermediate Certificate
Planning, Protection & Optimization**

Candidate Number

100213263

itSM Solutions

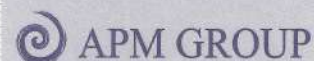
Date

02/28/2011

A handwritten signature in black ink, appearing to read 'I.W.D.', is positioned above the printed name.

Ian W. Daykin
CSME Chief Executive Officer

ITIL® is a Registered Trade Mark, and a Registered Community Trade Mark
of the Office of Government Commerce, and is Registered in the U.S. Patent and Trademark
Office. The Best Practice logo™ is a Trade Mark of the Office of Government Commerce.
The OGC logo® is a Registered Trade Mark of the Office of Government Commerce.



00006805



This is to certify that

Roger Widmer

has successfully demonstrated knowledge to meet
the requirements of the

**ITIL® Version 3 Intermediate Certificate
Service Offerings & Agreements**

Candidate Number

100213263

itSM Solutions

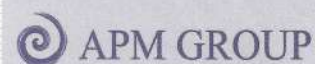
Date

06/28/2011

A handwritten signature in black ink, appearing to read 'I. W. Daykin'.

Ian W. Daykin
CSME Chief Executive Officer

ITIL® is a Registered Trade Mark, and a Registered Community Trade Mark
of the Office of Government Commerce, and is Registered in the U.S. Patent and Trademark
Office. The Best Practice logo™ is a Trade Mark of the Office of Government Commerce.
The OGC logo® is a Registered Trade Mark of the Office of Government Commerce.



00007917

CSME, Inc.



This is to certify that

Roger Widmer

has successfully demonstrated knowledge
to meet the requirements of the

ITIL® Managing Across the Lifecycle

Candidate Number

100213263

Exam Date

December 14, 2012

Ian W. Daykin
CSME Chief Executive Officer

Official ITIL® Accreditor



00000001