

## REFERENCE LETTER

We herewith confirm that Mr. Roger Widmer, born on March 29<sup>th</sup>, 1965, of Canadian and Swiss nationality, has been employed by our company, a worldwide IT outsourcing and consulting provider, from 1<sup>st</sup> September 2000 until 30<sup>th</sup> November 2004.

Since joining us, Mr. Widmer has been employed as Desktop Support team leader, for our client within the financial industry sector, at our Geneva office. His main duties and responsibilities included:

- Leading a small team of associates responsible for desktop support services in Geneva to approximately 40 customers
- Planning and coordinating working schedules to ensure service coverage
- Maintaining a good relationship at all levels with our customers
- Administering Windows 2000, updating users and workstations in the Active Directory, performance monitoring and tuning of servers in Geneva.
- Providing hands on desktop support within a Windows 2000 environment including support for applications such as Reuters3000Xtra, Bloomberg, Keytrader, MS Office, MS Outlook, Adobe Acrobat, as well as a variety of in-house applications.
- Creating and repackaging software packages in the MSI format.
- Maintaining the SMS infrastructure
- Distributing software applications, patches, hot fixes, and anti virus definitions to sites running Windows 2000 in Zurich, Geneva, Basel, and Lugano using MS Systems Management server 2.0
- Providing operational support to approximately 4 servers running home directories, files, applications and SMS services

Mr. Widmer contributed with his desktop support skills to a successful migration project of over 20 clients to a new network zone.

He was a very reliable and pro-active employee. He worked independently and needed little guidance and leadership. He accomplished his tasks in a timely, accurate and professional manner, which has been well acknowledged by our client and Perot Systems at all times.

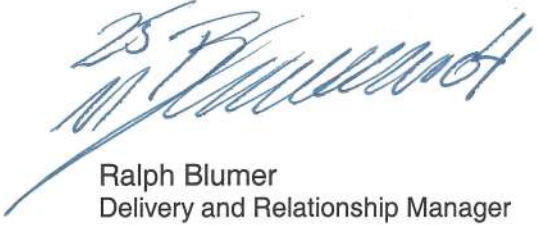
His special strengths were his profound experience and technical knowledge of Microsoft client and server, Wise package studio professional and the planning and coordination of IT requirements for physical moves. He was a highly disciplined and ambitious staff member with strong organizational skills. He solved problems with innovation, had good analytical thinking and considered situations from different angles and perspectives.

He was highly appreciated by his colleagues, superiors and customers due to his cooperative and polite attitude.

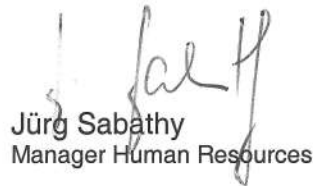
The Wealth Management Sector of our client was subject to an insourcing and reorganization project. Mr. Widmer's function was unfortunately affected by this organisational change and became obsolete by the end of September 2004. This resulted in the termination of his working contract as of November 30<sup>th</sup>, 2004, which we sincerely regret.

We would like to take the opportunity and thank him for his support and important contribution and wish him all the best in his future endeavors.

**Perot Systems AG**



Ralph Blumer  
Delivery and Relationship Manager



Jürg Sabathy  
Manager Human Resources